

### Patient Information

# Our Service Point is here for you.



www.kksaar.de

06898 55-<u>365</u>5

#### Dear patients and visitors,

Do you have additional questions and don't know where to turn?

Are you in need of support because you're alone or your relatives have already left the hospital?

# Have you forgotten something that we might be able to get for you?

With our **Service-Point**, we want to provide you with the best possible support during your time in our hospital in Püttlingen so that your stay is as pleasant as can be.

- If you contact us by phone in advance, we can help with your inpatient admission if you are alone.
- We will accompany you to the ward and help you find your way around the hospital.
- We will show you where to buy additional food and drinks in our cafeteria.
- We will help you to send an in-house greeting card to your relatives during your stay in hospital if you wish.
- If you were in a hurry and have forgotten something, we will get you the necessary items for everyday life if we have them available.

The staff at the Service Point are here for you every day from 8 a.m. to 12 p.m. and will take any questions and requests. They are also available by phone on +49 (0)6898 55 3655. We will be able to deal with many of your questions there and then on the phone. We will take care of everything else in the afternoon.

### Please contact us - we look forward to being of service to you!

Your Knappschaftsklinikum Saar in Püttlingen